

RENT AGREEMENT

M/ S **CARSPHERE.IN** INDIA PVT LTD

Address: Nayapali, Behera sahi infront of Indramani Apartments, Pin-751012,Bhubaneswar odisha

PH-7735832024,8917266599,

T&C

1) The customer agrees and acknowledge that use of the service offered by Carsphere is at the sole risk of the customer. The liability of Carsphere is excluded to the fullest extend Permitted By Law. Customer Can rent a Vehicle Under Carsphere Platfrom For Tourisim Purpose Only.

2) Documents:

- i) Driving Liscence And Adhar Card Issued By Authority Or Instituion.
- ii) Profession Details is Mandatory in Carsphere Platfrom.
- iii) Without Any Profession Details Customer Not Eligible For Rent a Vehicle.
- iv) Mail your driving liscence,adhar card,profession Details in supportcarsphere@gmail.com

In the absence of any valid id 500/- ruppes will be deducted as per our cancellation Policy.

3) Age Requirement:

- i) Minimum 21 years for Normal Vehicles.
- ii) Minimum 24 years for Premium Range Vehicles.

4) Over Speeding Charges: (exceeding 80KMPH)

- i) A Penalty Of Rs.200/- Shall be Charged in Each Instance.
- ii) An Additional Penalty Of Rs.500/- shall be charged for Multiple Instances of Speed Violation.

5) Refundable Security Deposit:

- i) Rs 2000/- For Hatchback/MPV/MUV/Sedan& Rs 3000/- For SUV.
- ii) Rs 10000/- For Premium Range Vehicles (Audi,Mercedes,Bmw).
- iii) Security Deposit Will be Refunded With in 24Hrs of Trip Completion.

6) Kilometer Limitation:

- i) There is 350Kms Offered to The Customer for 24hrs Booking and 200Kms For 12Hrs Booking.
- ii) Restricted Regions: Any Deroute From the Share Destination/route and prohibited Districts of Malkanagiri,Phulbani,Koraput,Similipal ,If Travelled will Incur a Penalty of Rs.5000/- and No RSA will be Applicable on Booking.
- iii) Outside Odisha: Customer must inform in Advance if planning to go Outside the Odisha state. Otherwise Penalty Of 10000/-.

7) Prohibited use:

- i) Customers are not Allowed to Carry Arms,Ammunitions banned Drugs & mortgage in addition use of car for commercial activity such as product sell and promotion and carry goods strictly Prohibited in such cases Customers Will be charged a Penalty of RS.10000 along with legal convenience Charges.
- ii) For any speed race competition for the purpose of towing , pushing, marriage.
- iii) For the Primary business purpose of transporting People or Operating Taxi.
- iv) By any person who is under the influence of alcohol ,any drugs, or Medication under the effects of which the operation of vehicle is prohibited or not Recomanded
- v) Only Renter is Authorized to Drive The Vehicle. If Any Other Person Found Driving The Vehicle or subletting of Vehicle Then Security Money will be Forfeited of The Renter.
- vi) Smoking, drinking, Pets and Other Types Of Drugs Not Allowed Inside The Car. If Anything Found Inside The Car Then It Will Be Chargeable RS.2000/-.

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8) **Roadside Assistance:** Carsphere Makes a Reasonable Best efforts to provide Roadside Assistance support in all cases. If However, a user Need for Roadside Assistance results from a breach of these **T&C** the user may be charged for the full costs of the Service.

9) **Fuel policy/toll & Late Charges:**

- i) If the Customer exceeds the Time of limit Without Any Information Before 6 hours of Expiry of Drop time Then it Will be Chargeable As A fine Of Extra Rs.150/-(Hatchback) Rs.200/-(Sedan), Rs.250/-(SUV) Per Hour.
- ii) Extension Rules are Subject to Availability of Vehicles.
- iii) The Renter Must Return the Vehicle At the Same Level Of Fuel As of During Pickup/delivery.
- iv) Tolls Recharge Will Not be Reimbursable under Any Circumstances Of Events.

10) **Insurance & Damage Charges :**

- i) The Company Will Not Be Responsible for Any Damage During the Travel, if Any Damage while Travel Renter Should Take Care Of the Repair Charges.
- ii) Insurance Claim can be applicable for damage or Repaired Charges above 40000/- for Normal Range Vehicle, 80000/- for Premium Range Vehicle. For any excess charges apart from claim Amount The Renter will be Liable to Pay. The Renter Must Bear the Rental of Vehicle for The Idle Period Estimated By the Carsphere from the drop off time till the Vehicle is Restored under the Insurance Claims on the Base price As Per Booked.

11) Vehicle registered with Carsphere may be continuously tracked by used by advance telematics for security reasons deemed fit and proper by Carsphere. Any Tempting With Mechanical/electrical Telematics such may be penalized and legal action me be taken against renter along with a fine of Rs.10000/-.

12) **Cancellation Policy :**

- i) Rs.500/- Will be deducted on the cancellation of booking before 24hrs from the pickup time.
- ii) 50 Percent of the total Amount of Rental Will be Refunded on the cancellation of the Vehicle with in 24hrs From Pickup time.
- iii) RS 500/- Will be Deducted For swaping/change of Vehicle.
- iv) Cancellation Refund Amount Will be Credited with In 7 Days from the date of cancellation.

13) **Working Hours: 6Am to 11Pm All Days**

14) **In Case of Any Questions concerns complains about the policy users shall mail us:-**

supportcarsphere@gmail.com or Reach us On- 7735832024

Signature Of Customer:

Contact Number:

Security Deposit: _____

Rental Amount: _____

Destination: _____

Date/Time of Delivery: _____

Date/Time of Return: _____

Car Name & Number: _____